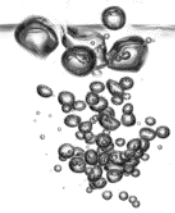


Please read this - it could affect YOU!



Important message for users of water softeners

Increase in water pressure

In the past few months Aqua-Nouveau has noticed a rise in water pressure in several areas around the Thames Valley and North Hampshire. For those with water softeners installed more than a year ago this problem is potentially serious as it is unlikely that the original installation included a pressure limiting valve.

Water softeners work within certain water pressure parameters. The upper limit that most machines can tolerate is 8 bar. Above this level serious damage to the mechanism may result. At the very worst softeners may leak or burst. Most water treatment companies advise that if daytime water pressure is found to be over 5 bar then a 5 bar pressure limiting valve (PLV) should be considered as a part of the installation. Below 5 bar the PLV remains inactive. Above 5 bar the pressure is held at that level.

Aqua-Nouveau has always found pressure variations around the region and tests for high pressure as part of a home site survey. Pressures of 6 and 7 bar have been noted in areas which previously had relatively stable daytime pressures around 3 to 4 bar. This is worrying as pressure tends to rise at night. In some areas, with a high daytime pressure, levels have been recorded in excess of 8 bar in the early hours of the morning.

We are therefore advising all water softeners users, who have noted that their pressure seems to be higher than normal, to contact us ASAP. Typical areas where an increase has been noted are Reading, Basingstoke, Bracknell and Woking.

We will undertake a FREE water pressure check. If it is considered excessive then we would advise that your softener is protected with a PLV. The average cost for fitting a PLV, including call out and labour, is around £118.00.

The fitting of a PLV will be added protection for all direct fed water using appliances including cold fill dishwashers, washing machines, drinking water filters etc.

For further advice please contact us on the telephone number below.

(This information was first published on April 28th 2009)

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